



सत्यमेव जयते

*Government of India
Department of Space*

*Contributory Health Service Scheme at A
Glance*



August, 2024

PREFACE

It is our endeavour to make this version of 'Contributory Health Service Scheme at a Glance' as much exhaustive as possible to make it useful as The Scheme of Contributory Health Service of Department of Space has been edited incorporating the amendments made from time to time. The users are requested to keep in mind that the contents are only a gist of the CHS Scheme and are not the original orders themselves.

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Additional Secretary

Disclaimer:

Utmost care has been taken to compile the basic information in this version on the basis of extant Rules under CHSS Scheme of the Department of Space. This version is for the general information and not to be quoted as the ultimate authority for grant of any benefit which is not envisaged in the CHSS Scheme.

CONTRIBUTORY HEALTH SERVICE SCHEME (CHSS)

1. TITLE AND SCOPE

1.1 The Scheme shall be called 'Contributory Health Service Scheme' (CHSS) of the Department of Space (hereinafter referred to as the Scheme). The payment of contribution towards the Scheme as mentioned in para 4 below is compulsory.

1.2 The Scheme shall be confined to the DOS/ISRO Centres/Units, (except DOS Branch Secretariat/ISRO Offices at New Delhi) and any entity notified from time to time.

2. APPLICABILITY & ADMISSIBILITY:

2.1 Applicability:

- i. The Scheme shall be applicable to the employees of the DOS/ISRO and the employees of any other entity notified from time to time and members of their families residing with them.
- ii. Work-charged staff of the Department who have completed one year of continuous service in DOS/ ISRO.

2.2 Admissibility:

2.2.1 Space Commission Members: The Scheme is admissible to the Space Commission Members and their family members. Even if the Members are not stationed at the CHSS station, the Scheme can be extended to them.

2.2.2 Emeritus Scientists, Visiting Scientists, etc.: The Scheme is admissible to the Emeritus Scientists, Visiting Scientists, etc., and their family members.

2.2.3 Research Fellow (s): The Scheme is admissible to Research Fellow(s) during his/ her tenure only. (Excluding Family members)

[DS_5-14011/5/2021-Section_5-DOS dated 21.04.2023]

2.2.4 Transferred Employees: The Scheme is admissible to the families of the employees who are transferred to another station provided the family members continue to reside at the old CHSS station.

2.2.5 Employee on Leave: The Scheme is admissible to the employees who are on any kind of leave and their family members. However, the facilities under the Scheme will not be admissible to those employees who are proceeding on Extra-Ordinary Leave unless the contribution for the period of Extra-Ordinary Leave is paid in advance before commencement of such leave.

2.2.6 Employees under suspension: The Scheme is admissible to employees who are under suspension and are in receipt of subsistence allowance, and their family members. If, for any reason, the subsistence allowance is withdrawn, the availability of the facilities under the Scheme will be suspended as long as the suspension continues

2.2.7 Families of employees who proceed abroad on deputation or on deputation-cum-special leave or any kind of study leave: The Scheme is admissible to the families of employees who proceed abroad on deputation or on deputation-cum-special leave or any kind of study leave based on the option to be exercised by the employees before they proceed on leave/deputation

2.2.8 Compulsorily retired employees: The Scheme is admissible to compulsorily retired employees and their eligible family members. However, if the compulsory retirement is for misuse of the benefits under the Scheme, the Scheme can be withdrawn temporarily or permanently after issuing a show-cause notice.

2.2.9 Families of deceased employees: The Scheme is admissible to the families of deceased employees and the families continue to reside in the CHSS station. The definition of 'family' in such cases shall be as defined in the Family Pension Rules, subject to conditions laid down by the Department from time to time.

2.2.10 Retired employees of the Department:

- (a) The Scheme is admissible to the retired employees of the Department and their eligible family members who permanently settle down at any CHSS station.
- (b) The Scheme is admissible to a retired employee of DOS/ISRO, whose last place of duty was other than a CHSS station but who settles down permanently in any of the CHSS station, may be admitted to the Scheme, subject to other conditions stipulated by the Department from time to time.
- (c) The scheme is admissible to an employee who was a member- of-the Scheme on the date of his/her retirement can settle down even in a non-CHSS station and avail the facilities under the Scheme at any CHSS station, subject to other conditions stipulated by the Department from time to time.

2.2.11 All India Service Officers/ Central Services Officers:

- (a) The Scheme is admissible to All India Service Officers/ Central Services Officers who are posted to work in DOS/ISRO provided they retire from DOS/ISRO and their final settlement at CHSS station.
- (b) The Scheme is admissible to All India Service/ Central Services Officers on deputation to DOS/ ISRO who repatriate to their parent Department, one month prior to superannuation for administrative reasons, provided their final settlement at CHSS station.
- (c) The Scheme is admissible to All India Service/ Central Services Officers to who have served DOS/ ISRO for a minimum 5 years on deputation only after their retirement and final settlement at CHSS station.

[DOS OM No. 11011/3/2014-Sec_V dated 16.09.2015]

2.2.12 Families of deceased retired employees: The Scheme is admissible to the families of deceased retired employees. The definition of 'family' in such cases shall be as defined in the Family Pension Rules, subject to conditions laid down by the Department from time to time. Only such of those retired employees who opt for the Scheme may be admitted to the Scheme, and on such admission, the facilities can be continued to his/her family even after his/her death;

as such, in case a retired employee has exercised his/her option or is availing the Scheme for the CHSS facilities, his/her family can avail the facilities under the Scheme after his/her death.

2.2.13 Serving and retired employees of the Department of Atomic Energy (DAE): The Scheme is admissible to the serving and retired employees of the Department of Atomic Energy (DAE) and their family, members on a reciprocal basis subject to the extant guidelines issued by the Department from time to time.

2.2.14 Dependents staying in other CHSS stations:

- i. Normally, the dependents of the employee should reside with the employee to get CHSS benefits. However, the dependents who are staying away from the Prime Beneficiary for reasons such as staying in own house, old age etc., and have health related problems, can be an exception to the above condition of residing with the employee. Such cases can be considered on merits and decided by Director/ Competent Authority of the Centre/ Unit concerned.
- ii. In these case, the dependents will be covered under CHS Scheme of the station, where they are residing. Administrative issues like booking of expenditure etc., arising out of the above should be sorted out between the Centres.
- iii. The eligibility of CHS Scheme to the dependent family members of employee is applicable only when Prime beneficiary (Employee) is in a recognized CHSS station.
- iv. In case of dependents staying and availing treatment in a non-CHSS station, they will be covered under CS (MA) Rules/ Rates, as the case may be.

[DOS OM No(s). 3/1(3)/93-IV dated 25.01.1996, D.11011/3/2012-V dated 04.06.2013 & 11011/3/2014-Sec.V dated 21.09.2015]

2.2.15 Technical Resignation:

The scheme will be applicable only after Superannuation/ Retirement/ VRS and provided their final settlement at CHSS station.

[DOS OM No. DS_5-14011/5/2021-Section_5-DOS dated 21.04.2023, 27.06.2023 & 05.06.2024]

3. DOS/ ISRO PAN INDIA SCHEME:

DOS/ ISRO PAN India Scheme will also facilitate medical facilities from any CHSS Centre/Unit/ABs/PSEs/etc. of DOS/ISRO operating CHS Scheme, situated across India during the course of Travel/ Visit/ Tour/ LTC/ Stay/ Leave etc., of the prime beneficiaries and their declared dependents (for the purpose of availing CHSS facilities) as per the extant guidelines issued by the Department from time to time.

[DOS OM No. DS_5-14011/5/2021-Section_5-DOS dated 21.04.2023]

4. NON-APPLICABILITY & NON-ADMISSIBILITY:

4.1 Non-Applicability:

- (a) Part-time, Work charged staff who have not completed one-year service in DOS/ISRO as well as casual staff of DOS/ISRO and the staff paid from contingency.

- (b) Any employee appointed on purely temporary basis for short duration not exceeding three months at a time.

4.2 Non- Admissibility:

4.2.1 Employees on deputation or on foreign service: The Scheme is not admissible to such of those employees who are on deputation or on foreign service terms to any other Department, Organisation, Public Sector Undertaking, Autonomous Body, State Government, etc., and members of their families.

4.2.2 Families of deceased retired employees who had not opted for the Scheme before their death: The Scheme is admissible to the retired employees of the Department who opt for the benefits under the Scheme and members of their families, subject to the conditions specified thereunder, and on such admission, the facilities can be continued to their families even after their death. Thus, in case a retired employee has not exercised his/her option for the CHSS facilities, the Scheme will not be admissible to his/her family after his/her death.

4.2.3 Employees dismissed or removed from service: The Scheme clearly excludes those employees who are either dismissed or removed from service from the category of 'retired employees'. As such, the Scheme shall not be admissible to the employees who have either been dismissed or removed from service.

4.2.4 Employees on EOL and not paying the contribution in advance: The facilities under the Scheme will not be admissible to an employee who is proceeding on Extra Ordinary Leave (EOL), unless the contribution for the period of EOL is paid in advance before the commencement of such leave.

4.2.5 Suspended employees for whom subsistence allowance has been withdrawn:

In the case of a suspended employee, the contribution is required to be recovered based on the subsistence allowance. If the subsistence allowance is withdrawn, the facilities under the Scheme will not be admissible as long as the suspension continues.

4.2.6 Employees who have resigned from service

Resignation entails forfeiture of past service. Further, there is no provision in the Scheme to extend the Scheme to employees who resign from service. As such, employees, who resign from service, for whatever reason, will not be eligible for coverage under the Scheme, irrespective of the number of years of service completed by them.

5. IS THE SCHEME COMPULSORY?

The CHS Scheme shall be applicable to the employees stationed at the CHSS stations. Further, the orders introducing the Scheme to the various Centres/Units specify that the Scheme is compulsory for all employees. The Scheme is, therefore, compulsory for the serving employees. The Scheme is also compulsory for an employee under suspension as long as he/she is in receipt of subsistence allowance.

All other categories like Space Commission Members, Emeritus Scientists, Visiting Scientists, etc., retired employees and families of deceased employees/deceased retired employees, including an employee who proceeds abroad on deputation, deputation-cum-special leave, study leave, etc., have the option to avail the facilities under the Scheme, and, therefore, the Scheme is not compulsory for them.

In the case of an employee who proceeds on Extra-Ordinary Leave, if the contribution is paid in advance for the period of EOL, it could be taken as deemed option for availing the facilities under the Scheme; if such contribution is not paid in advance, it could be taken as deemed option for not availing the facilities under the Scheme. It, thus, appears that the Scheme is not compulsory for such of those employees who proceed on EOL.

6. DEFINITION OF FAMILY

‘Family’ for the purpose of the Scheme shall mean-

Category A	Wife or husband, as the case may be.
Category B	Children: • Son/step son/legally adopted son - till the age of 25 years or date of marriage or they start earning, whichever is earlier • Unmarried/widowed/divorced/legally separated daughter/ step daughter/legally adopted daughter – till date of marriage or they start earning, whichever is earlier. • Unmarried Permanently Disabled son/step-son/legally adopted son (as per the extant rules in vogue) [the total number of unmarried sons/ step sons/adopted sons below the age of 25 years, Unmarried/Permanently Disabled son/step-son/adopted sons, and unmarried/widowed/divorced/ legally separated daughters/step daughters/legally adopted daughters, not to exceed 2 (two); provided that the number of living children just before the second delivery does not exceed one]
Category C	Parents / Parents-in-law/ Step Mother
Category D	Brothers/Sisters: • Minor Brothers – till the age of 18 years • Unmarried/widowed Sisters - till they start earning • Unmarried/Permanently Disabled brother (as per the extant rules in vogue) [the total number of unmarried/widowed sisters, minor brothers and unmarried brothers (Permanently Disabled) not to exceed 2 (two)]

[DOS OM No. DS_5-14011/5/2021-Section_5-DOS dated 01.05.2023]

6.1 Children: Unmarried & Unemployed son of the employee who have been suffering from life threatening diseases before attaining the age of 25 years will continue to avail CHSS facilities with the prior approval of the Department.

[DOS OM No. DS_5-14011/5/2021-Section_5-DOS dated 27.06.2024]

6.2 Parents/ Parents-in-law:

Parents/ Parents-in-law will be regarded as wholly dependent on the employee if they normally reside with him/her and if their (both parents) total monthly income does not exceed Rs.9000/- per month + applicable DA/DR (inclusive of income from all sources including pension, dearness pension, dearness relief and pension equivalent of DCRG).

[DOS OM No. DS_5-14011/5/2021-Section_5-DOS dated 01.05.2023, 27.06.2023 & 20.11.2023]

7. MEDICAL AID FROM OTHER SOURCES:

No person who is receiving or is eligible to receive medical aid/facility/ cash subsidy, cash allowance or reimbursement for medical care from any source other than this Scheme such as, for example, the Railways, CGHS/Commercial Organisations/Public Sector Undertakings/State Government, etc., shall be admitted to the Scheme without the explicit permission and subject to such restrictions as may be imposed by the Department of Space. All employees should declare about the eligibility or otherwise of the members of their families for being under the scheme if they become eligible for medical assistance from any other sources. In this regard, the existing guidelines as issued by the Department vide OM dated 12.06.2024 and subsequent amendments, if any may be referred from time to time.

[DOS OM No. DS_VI-14011 (12)/1/2023-Section_6-DOS dated 12.06.2024]

8. DECLARATION BY THE EMPLOYEES:

A declaration in the prescribed form regarding income and residence of parents, as also regarding residence and dependence of eligible children should be furnished by the employee at the time of initial registration and the beginning of every calendar year thereafter for continuation of the CHSS facilities.

It shall be the responsibility of the employees concerned to notify the Administration as soon as their dependants become ineligible for the benefits of the Scheme and surrender the CHSS cards so that their names can be deleted from the list of CHSS beneficiaries.

The responsibility of ensuring full compliance of the provisions under CHSS lies with the prime beneficiary, failing which action as deemed fit will be initiated.

9. CONTRIBUTION:

Contribution in respect of Serving and Retired/ Retiring Employees of DOS/ISRO with effect from **01.05.2023** and until further orders as detailed below:

Category	Rate of Contribution										
Serving Employees	Normal rate of contribution, i.e., 1 % of Basic Pay + applicable Dearness Allowance.										
Retired/ Retiring Employees	<u>A. Retired on Superannuation:</u> Normal rate of contribution, i.e., 1% of Last Basic Pay Drawn + Dearness Allowance/Dearness Relief, as the case may be. <u>B. Voluntary, Premature Retirement & Compulsory Retirement:</u> <table> <tr> <th>Qualifying Service</th><th>Rate of Contribution</th></tr> <tr> <td>30 years & above</td><td>Normal rate of contribution</td></tr> <tr> <td>25 years and above but less than 30 years</td><td>Double the normal rate of contribution</td></tr> <tr> <td>20 years and above but less than 25 years</td><td>Three times the normal rate of contribution</td></tr> <tr> <td>Less than 20 years</td><td>Four times the normal rate of contribution</td></tr> </table> <u>C. Medical Invalidation:</u> Normal rate of contribution irrespective of length of service.	Qualifying Service	Rate of Contribution	30 years & above	Normal rate of contribution	25 years and above but less than 30 years	Double the normal rate of contribution	20 years and above but less than 25 years	Three times the normal rate of contribution	Less than 20 years	Four times the normal rate of contribution
Qualifying Service	Rate of Contribution										
30 years & above	Normal rate of contribution										
25 years and above but less than 30 years	Double the normal rate of contribution										
20 years and above but less than 25 years	Three times the normal rate of contribution										
Less than 20 years	Four times the normal rate of contribution										
Death while in service	Normal rate of contribution irrespective of length of service.										

The option to pay contribution annually or lump sum by retiring/ retired employee (s) shall be exercised at the time of retirement only. No further change will be entertained once exercised.

[DOS OM No. DS_5-14011/5/2021-Section_5-DOS dated 01.05.2023, 27.06.2023, 20.11.2023 & 05.06.2024]

10. WIFE & HUSBAND WORKING IN THE DOS/ ISRO:

In cases where both the wife and husband are employees of the Department, payment of contribution will be regulated as per the guidelines in vogue and subsequent amendment(s) if any, from time to time.

11. SYSTEMS OF MEDICINES:

- I. The Scheme will be applicable to treatment under Allopathic system of medicine.
- II. In respect of the other systems of medicines i.e., Ayurveda, Yoga, Unani, Siddha, Unani & Naturopathy, the provisions of Central services (Medical Attendance) Rules will apply mutadis-mutandis and further subject to such orders as may be issued by DOS from time to time.

12. MEDICAL ATTENDANCE:

The beneficiaries under the Scheme will be entitled to free medical attendance and treatment at the Department's Dispensary wherever available.

13. AUTHORISED MEDICAL OFFICERS (AMOs)/ SPECIALISTS/ HOSPITAL/ NURSING HOMES/ POLY-CLINICS/ DIAGNOSTIC FACILITIES:

The above medical facilities shall be in accordance with guidelines/ procedures issued by DOS from time to time under DOS CHS Scheme.

14. AYURVEDA AND HOMEOPATHY:

- i. Authorised Medical Officers under Ayurvedic and Homeopathic systems will be appointed for treatment at their clinics.
- ii. The beneficiaries can get hospitalisation/treatment only on a referral by respective AMOs to the Ayurvedic/ Homeopathic Hospitals.
- iii. For hospitalisation/treatment under the Ayurvedic/ Homeopathic systems at the Government Hospitals, the beneficiaries will be required to bear the charges initially and seek reimbursement from office.
- iv. The beneficiaries may also go on their own to Government Ayurvedic and Government Homeopathic Hospitals for medical attention and treatment as out/in patients. They should however, report to the Department's Doctor/ AMO within 4 days of occurrence of illness. Reimbursement to the employees will be admissible to the extent charged by these hospitals subject to production of bills and doctor's certificate.

15. EMPANELMENT OF AYUSH HOSPITALS:

Centres/ Units may empanel AYUSH Hospitals under CHSS, which are recognised under Ministry of AYUSH, Govt. of India, subject to condition that the hospital is agreed to extend medical facilities as per CGHS rates from time to time.

[DOS OM No. DS_5-14011/3/2017-Section_5-DOS dated 12.07.2018]

16. TREATMENT FOR SAME AILMENTS FROM DIFFERENT SYSTEM OF MEDICINE:

Treatment for the same ailment should not be taken simultaneously in more than one system of medicine. There is, however, no objection to treatment being received simultaneously in different systems of medicine for different ailments. If however such treatment is being taken for other diseases, this should be done with the knowledge of the attending doctors of the other systems concerned.

17. MEDICINES

- i. Essential medicines which may be stocked in the Department's Dispensary will be dispensed free of cost.
- ii. Cost of medicines which may be prescribed by Department's doctors/ Authorised Medical Officers/Specialists/Hospital/Nursing Home will be reimbursed subject to the production of cash memo and doctor's certificate. The medicines should be purchased only from the licensed shops.
- iii. The medicines prescribed by the AMOs/Hospitals under Ayurveda and Homeopathy also should be purchased only from licenced shops.
- iv. High Value Drugs/ Injections etc. will be procured only after obtaining prior approval of the Department.

18. PAYMENT TO HOSPITALS/NURSING HOMES/POLY CLINICS, DIAGNOSTIC CENTRES ETC.

No fees/charges will be payable by the employees directly to the Hospitals/ Nursing Homes/Polyclinics, diagnostic centres etc. This will be paid by the offices concerned in which the employee may be working, on receipt of bills from the concerned. The procedure for such payment will be notified from time to time. However, beneficiaries should settle the bills for any consultation/treatment directly to the recognised hospitals/Nursing Homes, which have not accepted the CHSS rates and seek reimbursement from the office concerned. The reimbursement in such cases will be restricted to CHSS rates or the rates derived by the Department.

19. SPECIAL FACILITIES FOR TREATMENT OF ACUTE & CHRONIC DISEASES:

The employees of the Department, members of their families suffering from diseases like tuberculosis, cancer, poliomyelitis and communicable diseases will receive treatment from the Department's doctors/ Authorised Medical Officers and panel Specialists. If the Department's doctor/Authorised Medical Officer considers that patient requires treatment in a specialised Hospital/Institution for such diseases he will refer him/her to the Hospital/Institution recognised for this purpose. Charges incurred at these Hospitals/institutions and fees charged by the Specialists for consultation, etc., and other institutions shall be directly paid by the concerned offices in which the employee may be working on receipt of bills from the Hospitals/Institutions or Specialists concerned after due scrutiny.

20. PRE-NATAL/ NATAL/ POST NATAL TREATMENTS:

- i.** Maternity benefits will be admissible only to the wife of an employee or to a female employee. Eligible beneficiaries can be admitted for confinement in any of the recognised Nursing Homes/Hospitals/Polyclinics where maternity facilities exist. Expenditure in this behalf will be met by the Scheme in the same way as treatment for any other disease.
- ii.** Reimbursement will be allowed on production of medical certificate from the Nursing Home/Hospital about the occurrence of birth/still birth/termination of pregnancy. The Municipal birth certificate will also have to be produced if necessary for verification. Reimbursement shall be allowed only if the confinement takes place in a maternity home/ Hospital managed by a doctor whose qualification has been recognised by the Indian Medical Council Act, 1956 or in a Government/ Government recognised Hospital.
- iii.** If a medical emergency arises at the time of confinement either for the mother or for the infant involving operative delivery or surgical operations on the infant or in cases of peripheral sterilisation, actual expenses not exceeding the rate prescribed by the Department from time to time may be reimbursed.
- iv.** If the beneficiary is admitted to a Government/Government recognised Hospital for confinement, the confinement charges including the charges for operative delivery/surgical operations will be reimbursed in full.
- v.** The maternity benefits as provided above will not be admissible to a beneficiary who has two or more living children at time of confinement. The term confinement for the purpose of the Scheme shall include:
 - (a) Live Birth
 - (b) Still Birth
 - (c) Pre-natal termination of pregnancy
 - (d) Abortion
- vi.** For determining the entitlement, the number of living children at the time of confinement and the number of occasions on which maternity benefits have been availed of shall be taken into account. For example, an employee who has one living child for whom he has not claimed any reimbursement for confinement nor availed of maternity benefits at recognised Nursing Home/ Hospital/Polyclinic may claim for the second confinement, the flat rate admissible for the first confinement.
- vii.** In determining the number of living children, the children of both the parents will be taken into account. For example, an employee who has two living children by an earlier marriage will not be eligible for reimbursement of confinement expenses for his second wife.
- viii.** In the case of a domiciliary confinement supervised by a doctor (having qualifications recognised by the Indian Medical Council Act, 1956), 50% of the appropriate rate will be payable. In such cases, an appropriate certificate from the attending doctor should be produced by the employee.
- ix.** Special clause for pregnant CHSS beneficiaries:
 - (a) If a CHSS beneficiary wishes to avail pre-natal, natal and post-natal treatment from a CHSS/non-CHSS station, other than her CHSS station, reimbursement may be allowed as per CHSS rates. However, the post-natal treatment will be covered upto 6 months post-delivery.
 - (b) The prime beneficiary should obtain prior approval of the Competent Authority of the Centre/Unit.

- (c) Vaccination charges/New born treatment charges may be allowed as per CHSS rates.

[DOS OM No. DS_5-14011/3/2017-Section_5-DOS dated 12.07.2018]

21. MEDICAL EMERGENCY (other than maternity)

In the case of an emergency, when the Department's Doctor/ Authorised Medical Officer is not available, an employee can receive medical attendance and treatment from any doctor registered under the Indian Medical Council Act, 1956. The employee will have to report about the emergency to Department's Doctor/Authorised Medical Officer within 4 days after the occurrence of the emergency. Further attendance and treatment can be availed in such cases as advised by Department's doctor/ the Authorised Medical Officer. Hospitalisation arising out of such emergency should normally be in the recognised Nursing Homes /Hospitals/Polyclinics/Government recognised Hospitals. However, if such hospitalisation is in an unrecognised Nursing Home or Hospital, reimbursement of the expenses will be limited to CHSS rates.

For the above purpose, the term 'emergency' shall mean a situation or contingency when but for the immediate medical aid sought, there would have been, on the basis of the medical and attendant considerations, a serious danger or hazard or severe or deleterious consequence to the health of the patient. The accessibility/availability or otherwise of the facilities under the Scheme in the context of the severity of medical emergency/ailment at the time of emergency will also be taken into consideration. The opinion of the Department's doctor/ AMO shall be final as to what constitutes an emergency treatment, notwithstanding any medical certificate to the contrary produced from a private doctor or Hospital.

The reimbursement will be allowed only after scrutiny of the bills by the Department's doctor/ AMOs who shall determine whether a claim should be reimbursed or not as also to the extent to which the reimbursement should be allowed from the point of view of medical necessity, etc., example (a) whether it was a case of medical emergency; (b) whether the intimation regarding emergency was given as required; (c) whether the items included in the claim were medically necessary; and (d) whether the charges/prices are reasonable.

22. OTHER FACILITIES:

Sl. No.	Procedures	Rules/ Remarks
1.	Organ Transplantation [DOS OM No. DS_VI-14011 (12)/1/2023-Section 6-DOS dated 05.07.2024]	Cases shall be regulated as per the guidelines/ instruction issued by the Department from time to time and subsequent amendments thereon, if any.
2.	In-Vitro Fertilization Treatment (IVF) [DOS OM No. D.11011/3/2012-V dated 04.04.2013]	
3.	Psychiatry/ Autism Spectrum Disorder (ASD) [DOS OM No. DS_VI-14012/15/2023-Section 6-DOS dated 12.04.2023]	
4.	Artificial Appliances	
5.	Dental Care	
6.	Eye Care	
7.	Ambulance Charges [DOS OM No. DS_VI-14011 (12)/1/2023-Section 6-DOS dated 07.06.2024]	
8.	Physiotherapy [DOS OM No. DS_VI-14011 (12)/1/2023-Section 6-DOS dated 02.04.2024]	
9.	Geriatric Care/ Palliative Care [DOS OM No. DS_5-14012/9/2022-Section 5-DOS dated 27.12.2023]	
10.	Medical Attendance and Treatment Outside India	

23. MISCELLANEOUS PROVISIONS

23.1 Administration

The Scheme shall be administered by the Department of Space or by an authority nominated for this purpose who will exercise administrative and cognate financial powers within the scope of the Scheme as approved by the Department from time to time.

23.2 Penal provisions for misuse

The Department may withdraw temporarily or permanently the benefit of the Scheme in the following cases:

- (a) When there are reasons to believe that there is no reasonable prospect of the employee resuming duty after a spell of absence;

- (b) When the contribution is not being paid by the beneficiary in time;
- (c) In the case of misuse of the benefits of the scheme either by the employee or a member of his/her family.
- (d) In such other cases where such a step is considered necessary.

Before taking action as mentioned above, the beneficiary concerned will be given a chance, wherever possible, to explain his/her position.

23.3 Replacement for lost CHSS card(s):

Amount as decided by the Department from time to time will be recovered in all cases on each occasion CHSS card is lost or misplaced requiring issue of a fresh card.

23.4 Recovery for ineligible facilities availed

In cases where it is found that a beneficiary registered under the Scheme is not eligible to be so registered or is not eligible for any particular benefit under the Scheme, the Department or the authority nominated by it may decide upon the amount of recoveries in each case and the date from which such recoveries should be effected. Waiving of recovery will be subject to the provisions of DOS Book of Financial Powers.

24. INTERPRETATION AND POWER TO RELAX

Where any doubt arises as to the interpretation of these rules, it shall be referred to the Department of Space for clarification or decision.

Where the operation of any of the provisions of the Scheme causes undue hardship in any particular case, it may be referred to the Department for removal of the hardship as it may consider necessary for dealing with the case in a just and equitable manner.
